

# Australian Public Service **Employee Census 2021**10 May–11 June



# Highlights Report **PSR**



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RESPONSES:	
17 of 26	

RESPONSE RATE:
65%



#### **EXPLORING YOUR RESULTS**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.

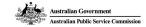


Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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#### **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**



#### HOW **ENGAGED IS YOUR TEAM?**

**EMPLOYEE ENGAGEMENT SCORES** AREN'T JUST ABOUT HOW MUCH PEOPLE LIKE WORKING FOR AN AGENCY. IT IS A MEASURE OF THE **EMOTIONAL CONNECTION AND** COMMITMENT **EMPLOYEES HAVE TO** WORKING FOR THE AGENCY.

O	YOUR EMPLOYEE ENGAGEMENT 86%	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
	SCORE			+5♠	+13 春	+10 春	+11 🚱
	Overall, I am satisfied with my job	100	100%	+60	+27 <b>0</b>	+26 🕢	+27 🕢
SAY	I am proud to work in my agency	100	100%	+6 <b></b>	+240	+20 🟠	+20 春
S	I would recommend my agency as a good place to work	100	100%	+6 🟠	+320	+28 🟠	+35 🕎
	I believe strongly in the purpose and objectives of my agency	100	100%	+6 <b>♠</b>	+17 🕢	+12 🕜	+12 🕎
STAY	I feel a strong personal attachment to my agency	94	94%	+17 🐼	+29 <b>0</b>	+25 🟠	+28 🕎
ST	I feel committed to my agency's goals	100	100%	+13 🚱	+18 🐼	+15 🟠	+15 🕢
	I suggest ideas to improve our way of doing things	94	94%	+60	<b>+9</b>	+6 🏠	+5 🚱
IVE	I am happy to go the 'extra mile' at work when required	100	100%	+6 🟠	+9 <b>0</b>	+7 🟠	+8 🏠
STRIVE	I work beyond what is required in my job to help my agency achieve its objectives	94	94%	-6♥	+11 🐼	+9 🟠	+10 🔷
	My agency really inspires me to do my best work every day	88 13	88%	+19 🚱	+31	+26 🕜	+28 🕢

**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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#### **LEADERSHIP**

IMMEDIATE SUPERVISOR	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My supervisor engages with staff on how to respond to future challenges	81 13	81%	-6 <b>•</b>	+2	+2	+5•
My supervisor can deliver difficult advice whilst maintaining relationships	81 13	81%	+5♠	+3	+3	+5♠
My supervisor invites a range of views, including those different to their own	81 13	81%	-	+2	0	+2
My supervisor encourages my team to regularly review and improve our work	94	94%	+6 <b>☆</b>	+14 🚱	+14 🚱	+15 🕢
My supervisor is invested in my development	88	88%	-1	+14 🚱	+15 �	+14 🚱
My immediate supervisor encourages me	88	88%	-6♥	+12 🚱	+11 🕢	+12 🕢
My supervisor ensures that my workgroup delivers on what we are responsible for	94	94%	+11 🚱	+7 <b>⊙</b>	+80	+10 🐼
My supervisor provides me with helpful feedback to improve my performance	88	88%	-	+13 🚱	+14 🕢	+17 🐼

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



Australian Government

Australian Public Service Commission

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#### **LEADERSHIP**

IMMEDIATE SES MANAGER	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My SES manager clearly articulates the direction and priorities for our area	65	29	<b>65</b> %	+80	-2	-5♥	0
My SES manager presents convincing arguments and persuades others towards an outcome	82	12	82%	-	+220	<b>+</b> 17 <b>ᢙ</b>	+16 🐼
My SES manager promotes cooperation within and between agencies	71	24	<b>71</b> %	+2	+5♠	+1	0
My SES manager encourages innovation and creativity	71	29	<b>71</b> %	-	+6🕠	+4	+50
My SES manager creates an environment that enables us to deliver our best	82	18	<b>82</b> %	-	+21 <b>6</b>	+18 🚱	+20 🐼
My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	82	18	82%	+1	+9♠	+5♠	+5 <b>☆</b>
ALL SES	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
In my agency, the SES work as a team	81	19	81%	+24 <b></b>	+28 <b>&amp;</b>	+30 🏠	+23 <b>①</b>
In my agency, the SES clearly articulate the direction and priorities for our agency	81	13	81%	+24 🏠	+210	+21 <b>0</b>	+21 <b>6</b>

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Australian Public Service Commission

Positive Neutral Negative

2021 APS employee census PAGE 05.

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

**KEY** 

#### **COMMUNICATION AND CHANGE**

	RESPONSE S	SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My supervisor communicates effectively	88		88%	+5♠	+6♠	+6 🚱	+8•
My SES manager communicates effectively	76	24	<b>76</b> %	+1	+7 <b>•</b>	+4	+9 <b>&amp;</b>
In my agency, communication between SES and other employees is effective	73	13 13	<b>73</b> %	+7 <b>6</b>	+22 <b></b>	+22 🗗	+21 <b>6</b>
Internal communication within my agency is effective	63	19 19	63%	-8♥	+5♠	+2	+6♠
When changes occur, the impacts are communicated well within my workgroup	69	19 13	69%	+16 ♠	+3	0	+3
Staff are consulted about change at work	63	38	63%	-7 <b>♥</b>	+17 🚱	+16 �	+17 <b>♦</b>
Change is managed well in my agency	63	31	63%	-8 🗸	+20 €	+19 🕢	+21 <b>©</b>

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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#### **WORKPLACE CONDITIONS**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	94	94%	+6♠	+10 🗗	+7 <b>•</b>	+7 <b>₲</b>
I have a choice in deciding how I do my work	81 13	81%	+1	+20♠	+11 🐼	+8♠
Where appropriate, I am able to take part in decisions that affect my job	94	94%	-	+27 <b>♠</b>	+23 🏠	+22♠
I am clear what my duties and responsibilities are	81 13	81%	-5♥	+3	+3	+7 <b>•</b>
I am satisfied with the recognition I receive for doing a good job	81 13	81%	-1	+15 🗨	+13 🕥	+14 🕥
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	82 12	<b>82</b> %	+6�	+17 🕢	+17 🕥	+13 🚱
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	100	100%	+6�	+23 💿	+18 🚱	+240
I am satisfied with the stability and security of my job	94	94%	+11	+14 🚱	+13 🚱	+20 📭
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	94	94%	-	+19 🚱	+13 🕥	+18 🚱

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

2021 APS employee census PAGE 07.



#### **WORKPLACE CONDITIONS**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	56 31 13	<b>56</b> %	-3	-7 <b>O</b>	-6♥	+4
I understand how my role contributes to achieving an outcome for the Australian public	100	100%	+12 🚱	+10 🐼	+9♠	+12 🕢
I believe strongly in the purpose and objectives of the APS	94	94%	-6♥	+12 🕜	+11 🐼	+12 🚱

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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#### **WORKPLACE CONDITIONS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
What best describes your current workload?						
Well above capacity - too much work		24%	+11 🐼	-1	-5♥	-4
Slightly above capacity – lots of work to do		53%	+15 ♠	+12 🚱	+13 🚱	+12 🐼
At capacity – about the right amount of work to do		18%	-14 <b>O</b>	-11 👁	-8♥	-7 <b>♥</b>
Slightly below capacity – available for more work		6%	-13 ♥	0	+1	+1
Well below capacity - not enough work		0%	0	-1	-1	-1

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





#### **INCLUSION**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	100	100%	+6�	+210	+21 <b>₲</b>	+25 <b>0</b>
My supervisor actively supports people from diverse backgrounds	94	94%	-	+14 🚱	+17 <b>₲</b>	+18 🚱
I receive the respect I deserve from my colleagues at work	94	94%	0	+14 🕥	+13 🕥	+15 🚱

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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#### **ENABLING INNOVATION**



## **ENABLING INNOVATION**

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.

$\bigcirc$	YOUR INNOVATION 82% SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020 -	VARIANCE FROM APS OVERALL +16 🏠	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES +16 •
	I believe that one of my responsibilities is to continually look for new ways to improve the way we work	88 12	88%	-	+1	0	0
vation	My immediate supervisor encourages me to come up with new or better ways of doing things	88	88%	-	+13 🚱	+12 🕜	+12 🕥
Enabling innovation	People are recognised for coming up with new and innovative ways of working	94	94%	-	+320	+32	+35 🏠
Enabli	My agency inspires me to come up with new or better ways of doing things	100	100%	+25♠	+52♠	+52	+51
	My agency recognises and supports the notion that failure is a part of innovation	73 20	<b>73</b> %	-	+37 🖸	+36 🕥	+37 🕜

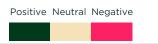
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





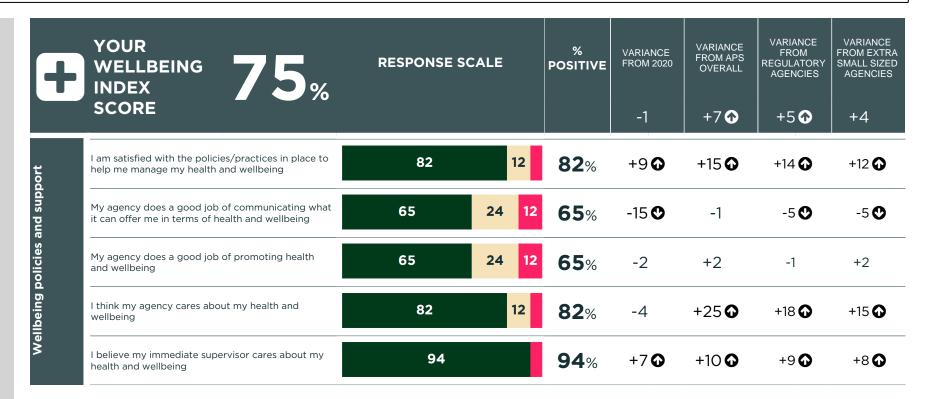
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#### WELLBEING POLICIES AND SUPPORT



#### **WELLBEING**

THE WELLBEING SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.



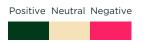
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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#### **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
How often do you find your work stressful?						
Always		6%	-	0	-1	+1
Often		18%	-	-11 👁	-11 👁	-11 👁
Sometimes		<b>53</b> %	-	+5 <b>♠</b>	+6 <b></b>	+6�
Rarely		12%	-	-4	-4	-6♥
Never		12%	-	+10 🐼	+10 🚱	+10 🚱
To what extent is your work emotionally demanding	?					
To a very large extent		0%	0	-80	-9 <b>•</b>	-6 <b>©</b>
To a large extent		6%	-17 ♥	-17 <b>⊙</b>	-16 👁	-15 🔮
Somewhat		<b>53</b> %	+30	+13 🟠	+15 🐼	+13 🐼
To a small extent		18%	-5♥	-4	-5♥	-5♥
To a very small extent		24%	0	+16 🐼	+15 🐼	+14 🕢

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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#### **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree		6%	-1	-3	-5♥	-2
Agree		<b>35</b> %	+210	+10 🐼	+11 🚱	+10 🐼
Neither agree nor disagree		18%	-18 🛡	-13 ♥	-11 👁	-11 👁
Disagree		18%	-11 👁	<b>-</b> 10 <b>♥</b>	-11 👁	-11 👁
Strongly disagree		24%	+90	+16 🔂	+16 🐼	+14 🐼
In general, would you say that your health is:						
Excellent		18%	-	+6₩	+5 <b></b>	+5 <b>☆</b>
Very good		47%	-	+12 🐼	+11 🐼	+90
Good		24%	-	-12 <b>O</b>	-10 👁	-10 👁
Fair		12%	-	-2	-2	-2
Poor		0%	-	-4	-3	-2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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#### **PERFORMANCE**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
In the last month, please rate your workgroup's overall performance:						
Excellent		24%	-	-3	-6♥	-3
Very good		<b>71</b> %	-	+15 🚱	+17 🚳	+12 🐼
Average		<b>6</b> %	-	-9 <b>0</b>	-9 <b>O</b>	-7 <b>O</b>
Below average		0%	-	-2	-2	-1
Well below average		0%	-	-1	-1	-1
In the last month, please rate your agency's success in meeting its goals and objectives:						
Excellent		<b>35</b> %	-	+20 ♠	+18 🚱	+16 🐼
Very good		<b>59</b> %	-	+3	+2	+3
Average		6%	-	-18 <b>O</b>	<b>-</b> 15 <b>♥</b>	-14 <b>O</b>
Below average		0%	-	-3	-4	-4
Well below average		0%	-	-2	-2	-1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





#### **PERFORMANCE**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	94	94%	+11 🚱	+13 🐼	+10 🐼	+60
My workgroup has the tools and resources we need to perform well	88 13	88%	-1	+240	+29 <b>◊</b>	+27 <b>0</b>
The people in my workgroup use time and resources efficiently	88 13	88%	+17 <b> </b>	+10 🐼	+10 🚱	+80
My workgroup can readily adapt to new priorities and tasks	88	88%	+5♠	+2	+1	+1
The people in my workgroup cooperate to get the job done	87 13	<b>87</b> %	+10 🕥	0	-2	-2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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#### **RETENTION**



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
Which of the following statements best reflects you surrent position?	r current thoughts about working in your					
I want to leave my position as soon as possible		0%	-	-10 ♥	-10 🔮	-11 👁
I want to leave my position within the next 12 months		13%	-	-10 ♥	-10 👁	-10 ♥
I want to stay working in my position for the next one to two years		44%	-	+7 <b>0</b>	+4	-1
I want to stay working in my position for at least the next three years		44%	-	+12 🕢	+16 🕢	+22 🕢
What best describes your plans involved with leavin	g your current position?	0%	-	-6 <b>•</b>	-3	-4
	g your current position?	0% 50%	-	-6 <b>♥</b> +8 <b>•</b>	-3 +18 <b>◆</b>	-4 +39 <b>♠</b>
I am planning to retire	g your current position?		- -			•
I am planning to retire  I am pursuing another position within my agency	g your current position?	50%	- - -	+80	+18 🚱	+39 🏠
I am planning to retire I am pursuing another position within my agency I am pursuing a position in another agency	g your current position?	<b>50</b> %	- - - -	+8 <b>•</b> +25 <b>•</b>	+18 <b>•</b> +15 <b>•</b>	+39 <b>0</b>

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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#### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

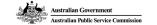
ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
During the last 12 months and in the course of your ediscrimination on the basis of your background or a p						
Yes		0%	0	-11 👁	-9 <b>©</b>	-8♥
No		100%	+70	+11 🐼	<b>+9</b>	+80
Did this discrimination occur in your current agency?						
Yes		-	-	-	-	-
No		_	_	_	_	_

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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#### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF
HARASSMENT OR
BULLYING WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
During the last 12 months, have you been subject workplace?	ed to harassment or bullying in your current					
Yes		0%	0	-12 💇	-10 🔮	-11 💇
No		93%	-7 <b>©</b>	+12 🚱	+9♠	+11 🚱
Not sure		<b>7</b> %	+7 <b>⊙</b>	0	+1	0
Did you report the harassment or bullying?						
I reported the behaviour in accordance with my agency policies and procedures	y's	-	-	-	-	-
It was reported by someone else		-	-	-	-	-
I did not report the behaviour		-	-	-	-	-

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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#### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF CORRUPT
BEHAVIOURS WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES
AND WITH RESULTS
FOR THE APS
OVERALL.

CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
Excluding behaviour reported to you as part of your of witnessed another APS employee in your agency eng may be serious enough to be viewed as corruption?						
Yes		0%	0	-4	-4	-5 <b>O</b>
No		94%	-6 <b>•</b>	+5 <b>0</b>	+4	+80
Not sure		<b>6</b> %	+6	+1	+2	0
Would prefer not to answer		0%	0	-2	-2	-3
Did you report the potentially corrupt behaviour?						
I reported the behaviour in accordance with my agency's policies and procedures		-	-	-	-	-
It was reported by someone else		-	-	-	-	-
I did not report the behaviour		-	-	-	-	-

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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#### **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTR SMALL SIZE AGENCIES
How do you describe your gender?						
Man or male		18%	+60	-20 <b>O</b>	-20 <b>O</b>	-12 🗸
Woman or female		<b>76</b> %	-12 🛡	+17 🐼	+19 🚱	+11 🐼
Non-binary		0%	-	0	0	0
I use a different term		0%	-	0	0	-
Prefer not to say		6%	+60	+3	+1	+1
o you identify as an Australian Aboriginal and/or Torres Strait Islander person?						
Yes		0%	0	-4	-2	-2
No		100%	0	+4	+2	+2
Do you have an ongoing disability?						
Yes		12%	+60	+2	+4	+5♠
No		88%	-6 <b>O</b>	-2	-4	-5♥

AT LEAST 5 PERCENTAGE POINTS GREATER THAN

COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN

COMPARATOR

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**KEY** 

#### **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTR SMALL SIZE AGENCIES
Do you have carer responsibilities?						
Yes		24%	-12 👁	-16 <b>ூ</b>	-18 🔮	-15 ♥
No		<b>76</b> %	+12 🕢	+16 🐼	+18 🚱	+15 🕢
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?						
Yes		0%	0	-7 <b>⊙</b>	-8♥	-10 👁
No		100%	0	<b>+7♠</b>	+80	+10 🐼
n which country were you born?						
Australia		94%	-	+17 <b>♦</b>	+17 🔷	+16 🐼
Other country		6%	-	-17 👁	-17 🗷	-16 👁
Do you speak a language other than English at home?						
No, English only		82%	-	+2	0	-2
Yes, other		18%	-	-2	0	+2

AT LEAST 5 PERCENTAGE POINTS GREATER THAN

COMPARATOR

Australian Government
Australian Public Service Commission

AT LEAST 5 PERCENTAGE POINTS LESS THAN

COMPARATOR

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**KEY** 

#### **AGENCY POSITION**

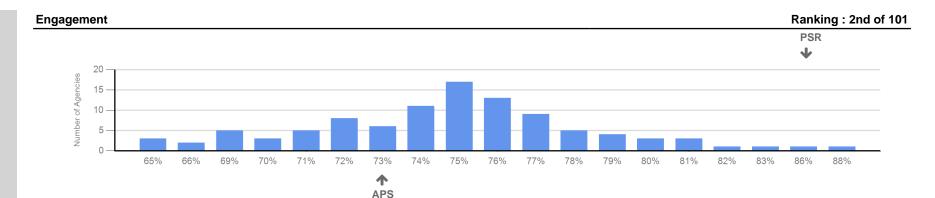


### **AGENCY POSITION**

THESE GRAPHS DISPLAY
THE OVERALL INDEX
SCORE OF EACH AGENCY
FOR THE EMPLOYEE
ENGAGEMENT,
WELLBEING AND
INNOVATION INDICES.
THESE ARE TO ASSIST
YOU TO SEE WHERE
YOUR AGENCY SITS IN
COMPARISON TO THE
OVERALL APS INDEX
SCORE AND THE SCORES
OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.



Wellbeing : Ranking : 25th of 101

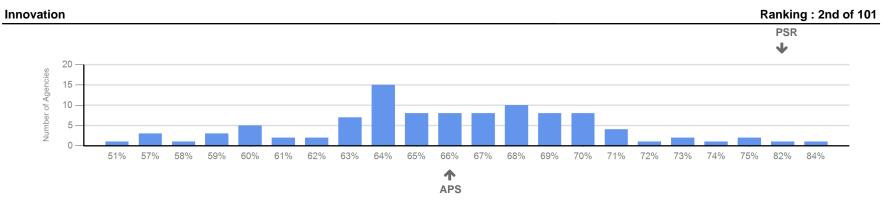
PSR

4

2

51% 54% 57% 59% 60% 61% 62% 63% 64% 65% 66% 67% 68% 69% 70% 71% 72% 73% 74% 75% 76% 77% 78% 79% 80% 81% 85%

APS



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#### SUGGESTED QUESTIONS TO FOCUS ON

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## WHAT TO FOCUS ON?

THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.

THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.

SOME WILL BE AREAS TO IMPROVE UPON AND SOME WILL BE AREAS TO MAINTAIN.

DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.

	T 5 PERCENTAGE POINTS R THAN COMPARATOR  AT LEAST 5 PERCE LESS THAN COMPA		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
.1	My agency supports and actively princlusive workplace culture	romotes an	100%	+60	+210	+210	+250
.2	My agency inspires me to come up better ways of doing things	with new or	100%	+25 <b>0</b>	+520	+520	+510
.3	Internal communication within my a effective	agency is	<b>63</b> %	-80	+5 <b>0</b>	+2	+60
.4	Change is managed well in my ager	ncy	<b>63</b> %	-80	+200	+190	+210
.5	Where appropriate, I am able to tak decisions that affect my job	e part in	94%	-	+27 <b>o</b>	+23 <b>o</b>	+220
.6	I am satisfied with the recognition I doing a good job	receive for	81%	-1	+150	+130	+140

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#### TIME TO TAKE ACTION

CELEBRATE
RENGTHS AND LEARN FROM

Q	INVESTIGATE FURTHER WITH OUR TEAMS
	ny other opportunities coming out ts that we want to explore further?
HOW COULD WE I	NVESTIGATE? THROUGH LOOKING AT THE DATA IN

MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?

<u>~</u>	OPPORTUNITIES
Areas we need plans:	I to focus on and turn into action
WHAT ARE THE KEY TH HERE BETTER?	HINGS WE NEED TO IMPROVE TO MAKE WORKING



# USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

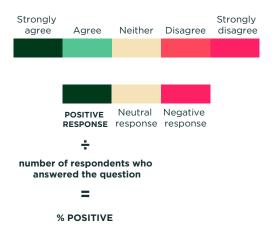
Australian Government

Australian Public Service Commission

#### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



#### **ROUNDING**

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613	5 = 52%				

#### **ANONYMITY**

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

# COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

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