# PROFESSIONAL SERVICES REVIEW

# **Entity Resources and Planned Performance**



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## Section 1: Entity Overview and Resources

### 1.1 STRATEGIC DIRECTION STATEMENT<sup>1</sup>

The Australian Government, through the Professional Services Review (PSR), safeguards the public against the risks and costs of inappropriate practice by health practitioners, and aims to protect the integrity of Commonwealth Medicare benefits, dental benefits and pharmaceutical benefits programs.

The PSR reviews and investigates health practitioners and corporate entities who are suspected of inappropriate practice<sup>2</sup>, on request from the Chief Executive Medicare. The PSR administers the PSR Scheme as part of a strong regulatory regime designed to ensure appropriate and cost-effective clinical services are delivered. The PSR Scheme covers medical practitioners, dentists, optometrists, midwives, nurse practitioners, chiropractors, physiotherapists, podiatrists, osteopaths, audiologists, diabetes educators, dieticians, exercise physiologists, mental health nurses, occupational therapists, psychologists, social workers, speech pathologists, Aboriginal and Torres Strait Islander health practitioners, Aboriginal health workers, and orthoptists.

Reviews are conducted by the Director of the PSR, who can take further action by entering into a negotiated agreement with the health practitioner, or referring them to a committee of peers constituted by appointed PSR panel members and Deputy Directors. This review could be undertaken in relation to the Medicare Benefits Schedule (MBS), the Pharmaceutical Benefits Scheme (PBS) or the Dental Benefits Schedule, which are administered by Services Australia. The PSR Scheme also applies sanctions, if required, through the PSR Determining Authority<sup>3</sup>.

The PSR seeks to change behaviour across health professions by deterring inappropriate practice and raising awareness of the Australian Government's expectation of high quality health service delivery.

The role and functions of the PSR are set out in Part VAA of the *Health Insurance Act* 1973. The PSR is a non-corporate Commonwealth entity under the *Public Governance, Performance and Accountability Act* 2013.

For more information about the strategic direction of the PSR, refer to the current Corporate Plan, available at: www.psr.gov.au/publications-and-resources/governance-and-corporate-documents

Inappropriate practice' includes inappropriately rendering or initiating health services that attract a Medicare Benefits Schedule payment, or inappropriately prescribing under the Pharmaceutical Benefits Scheme, or causing or permitting inappropriate practice by a practitioner who is employed or otherwise engaged by a corporate entity.

The PSR Determining Authority is the body established by section 106Q of the Health Insurance Act 1973 that determines the sanctions that should be applied in cases where the PSR committees have found inappropriate practice, and decides whether or not to ratify negotiated agreements.

#### 1.2 ENTITY RESOURCE STATEMENT

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (Government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity's operations) classification.

For more detailed information on special accounts and special appropriations, refer to *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the 'Budgeted expenses by outcome' tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: PSR Resource Statement – Budget Estimates for 2021-22 as at Budget May 2021

	2020-21 Estimated actual	2021-22 Estimate
	\$'000	\$'000
DEPARTMENTAL  Prior year appropriation available	3,377	3,076
Annual appropriations		
Ordinary annual services <sup>(a)</sup> Departmental appropriation s74 retained revenue receipts <sup>(b)</sup> Departmental Capital Budget <sup>(c)</sup>	9,247 - 274	11,987 - 225
Other services <sup>(d)</sup> Equity injection		-
Total departmental annual appropriations	9,521	12,212
Total departmental resourcing	12,898	15,288
Total resourcing for PSR	12,898	15,288

	2020-21	2021-22
Average staffing level (number)	25	32

All figures are GST exclusive.

<sup>(</sup>a) Appropriation Act (No. 1) 2021-22.

<sup>(</sup>b) Estimated retained revenue receipts under section 74 of the Public Governance, Performance and Accountability Act 2013 (PGPA Act).

<sup>(</sup>c) Departmental Capital Budgets are not separately identified in Appropriation Bill (No. 1) and form part of ordinary annual services items. Please refer to Table 3.5 within this chapter for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.

<sup>(</sup>d) Appropriation Act (No. 2) 2021-22.

## 1.3 BUDGET MEASURES

Budget measures in Part 1 relating to the PSR are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2: PSR 2021-22 Budget Measures

	_						
		2020-21	2021-22	2022-23	2023-24	2024-25	
	Program	\$'000	\$'000	\$'000	\$'000	\$'000	
Private Health Insurance — building the sustainability of the sector and improving affordability for patients (a)							
Professional Services Ro	eview						
Departmental payments	1.1		744	1,494	1,422	1,456	
Total payments		-	744	1,494	1,422	1,456	

<sup>(</sup>a) PSR is not the lead entity for this measure. Full details of this measure are published under Table 1.2: Department of Health 2021-22 Budget Measures.

### Section 2: Outcomes and Planned Performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which Government entities achieve the intended results of their outcome statements. Entities are required to identify the programs that contribute to Government outcomes over the Budget and forward years.

Each outcome is described within this section, together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

#### Note:

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth Performance Framework established by the *Public Governance*, *Performance and Accountability Act 2013*. It is anticipated that the performance measures described in Portfolio Budget Statements will be read with broader information provided in an entity's Corporate Plans and Annual Performance Statements – included in Annual Reports – to provide an entity's complete performance story.

The PSR's most recent Corporate Plan and Annual Performance Statement are available at: www.psr.gov.au/publications-and-resources

#### 2.1 BUDGETED EXPENSES AND PERFORMANCE

#### **Outcome 1**

A reduction of the risks to patients and costs to the Australian Government of inappropriate practice, including through investigating health services claimed under the Medicare and Pharmaceutical benefits schemes

### **Program Contributing to Outcome 1**

Program 1.1: Safeguarding the Integrity of the Medicare Program and Pharmaceutical Benefits Scheme

#### **Linked Programs**

#### Other Commonwealth entities that contribute to Outcome 1

**Department of Health (Health)** 

Program 2.1: Medical Benefits

**Program 2.5: Dental Services** 

**Program 2.6: Health Benefit Compliance** 

Health has policy responsibility for Medicare and the Pharmaceutical Benefits Scheme (PBS). Under the Health Provider Compliance program, the Chief Executive Medicare refers suspected cases of inappropriate practice by health care service providers to the PSR for investigation.

#### Services Australia

#### Program 1.2: Services to the Community - Health

Services Australia administers the PBS, Repatriation PBS, access to PBS for Aboriginal and Torres Strait Islander people, and Medicare services and benefit payments.

#### **Budgeted Expenses for the PSR**

Table 2.1.1 shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by administered and departmental funding sources.

Table 2.1.1: Budgeted Expenses and Resources for the PSR

	2020-21 Estimated actual \$'000	2021-22 Budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
Program 1.1: Safeguarding the Interpharmaceutical Benefits Scheme	egrity of the M	ledicare Pro	gram and		
Departmental expenses					
Departmental appropriation (a)	8,914	11,642	14,219	15,490	15,575
Expenses not requiring appropriation in the Budget year <sup>(b)</sup>	669	729	738	745	750
Operating deficit (surplus)		-	-		-
Total for Program 1.1	9,583	12,371	14,957	16,235	16,325
Total expenses for Outcome 1	9,583	12,371	14,957	16,235	16,325

	2020-21	2021-22
Average staffing level (number)	25	32

<sup>(</sup>a) Departmental appropriation combines 'Ordinary annual services Appropriation Bill (No. 1)' and 'Receipts from independent sources (s74)'.

<sup>(</sup>b) Expenses not requiring appropriation in the Budget year are made up of depreciation expense, amortisation expense, makegood expense and audit fees.

#### Planned Performance for the PSR

Table 2.1.2 details the performance measure for the program associated with Outcome 1. It also summarises how the program is delivered and where 2021-22 Budget measures have materially changed the program.

#### Table 2.1.2: Performance Measures for the PSR

#### Outcome 1

A reduction of the risks to patients and costs to the Australian Government of inappropriate practice, including through investigating health services claimed under the Medicare and Pharmaceutical benefits schemes.

# Program Objective – Program 1.1: Safeguarding the Integrity of the Medicare Program and Pharmaceutical Benefits Scheme

The Australian Government, through the PSR, aims to safeguard the public against the risks and costs of inappropriate practice by health practitioners. The PSR liaises with governments, medical and health care regulatory bodies, and professional organisations to protect the integrity of the Medicare Benefits Schedule and the Pharmaceutical Benefits Scheme.

#### Delivery

- Engage expert consultants to advise the Director of the PSR regarding the conduct of persons under review.
- The Director enters into agreements, where appropriate, with persons under review who have acknowledged engaging in inappropriate practice.
- If an agreement is not made, establish PSR Committees to conduct hearings to investigate possible inappropriate practice.
- The PSR's Determining Authority determines appropriate sanction decisions and ratifies agreements that are fair and reasonable.
- Consult representative bodies to ensure the PSR can perform its peer review function, and raise awareness of inappropriate practice issues.

Performance Measures							
Total number of matters for review finalised. <sup>4</sup>							
2020-21 Target	2021-22 Target	2022-23 Target	2023-24 Target	2024-25 Target			
80% of the number of matters referred in the prior year	80% of the number of matters referred in the prior year	80% of the number of matters referred in the prior year	80% of the number of matters referred in the prior year	80% of the number of matters referred in the prior year			
Estimated result							
80% of the number of matters referred in the prior year							

#### Material changes to Program 1.1 resulting from the following measures:

There are no material changes to Program 1.1 resulting from measures.

#### **Purpose**

To protect the integrity of the Commonwealth Medicare Benefits and Pharmaceutical Benefits programs and in doing so safeguard the Australian public from the cost and risk of inappropriate practice.

<sup>&</sup>lt;sup>4</sup> Reviews are requested by the Chief Executive Medicare to the Director of the PSR.

# Section 3: Budgeted Financial Statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2021-22 Budget year, including the impact of Budget measures and resourcing on financial statements.

#### 3.1 BUDGETED FINANCIAL STATEMENTS

# 3.1.1 Differences between Entity Resourcing and Financial Statements

This section is not applicable to the PSR.

# 3.1.2 Explanatory Notes and Analysis of Budgeted Financial Statements

#### **Departmental Resources**

#### Comprehensive Income Statement

The PSR is anticipating a break-even position for the Budget and forward years. The Budget year and forward years have been adjusted for unfunded depreciation and amortisation expenses.

#### **Balance Sheet**

The PSR's net assets are expected to remain relatively stable over the forward years.

## 3.2 BUDGETED FINANCIAL STATEMENTS TABLES

Table 3.1: Comprehensive Income Statement (showing net cost of services) for the period ended 30 June

	2020-21 Estimated actual \$'000	2021-22 Budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
EXPENSES		7	7	7	7
Employee benefits	4,181	4,159	5,340	5,602	5,645
Supplier expenses	4,763	7,518	8,906	9,920	9,968
Depreciation and amortisation	632	690	697	702	705
Interest on RoU	5	2	12	9	5
Other expenses	2	2	2	2	2
Total expenses	9,583	12,371	14,957	16,235	16,325
LESS:			1,001	,	,
OWN-SOURCE INCOME					
Revenue					
Sale of goods and rendering of					
services	_	-	_	_	-
Other revenue	_	_	_	_	-
Total revenue	-	_	_	_	-
Gains					
Other	37	39	41	43	45
Total gains	37	39	41	43	45
Total own-source income	37	39	41	43	45
Net cost of (contribution by)					
services	9,546	12,332	14,916	16,192	16,280
Revenue from Government	9,247	11,987	14,569	15,845	15,935
Surplus (deficit)	(299)	(345)	(347)	(347)	(345)
Surplus (deficit) attributable to the Australian Government	(299)	(345)	(347)	(347)	(345)
OTHER COMPREHENSIVE INCOME					
Changes in asset revaluation reserves	-		-	_	-
Total other comprehensive income	-	_	_	_	-
Total other comprehensive income attributable to the					
Australian Government	(299)	(345)	(347)	(347)	(345)
Note: Reconciliation of comprehens	sive income a	attributable 1	to the agenc	у	
	<b>2020-21</b> \$'000	<b>2021-22</b> \$'000	<b>2022-23</b> \$'000	<b>2023-24</b> \$'000	<b>2024-25</b> \$'000
Total comprehensive income(loss) attributable to the Australian Government	(299)	(345)	(347)	(347)	(345)
plus non-appropriated expenses depreciation and amortisation	(299)	(343)	(347)	(347)	(343)
expenses	300	351	358	363	366
plus depreciation and amortisation expenses for RoU	332	339	339	339	339
less lease principal repayments	(333)	(345)	(350)	(355)	(360)
Total comprehensive income (loss) attributable to the agency	· , ,	-	· · ·	· ,	. ,

Table 3.2: Budgeted Departmental Balance Sheet (as at 30 June)

	2020-21 Estimate d actual \$'000	2021-22 Budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate	2024-25 Forward estimate
	\$ 000	\$ 000	\$ 000	\$'000	\$'000
ASSETS					
Financial assets					
Cash and cash equivalents	73	79	79	79	79
Receivables	3,033	3,339	3,353	3,355	3,357
Total financial assets	3,106	3,418	3,432	3,434	3,436
Non-financial assets					
Land and buildings	503	1,805	1,407	989	563
Property, plant and equipment	387	301	206	143	58
Intangibles	316	358	608	615	650
Other	61	62	63	63	63
Total non-financial assets	1,267	2,526	2,284	1,810	1,334
Total assets	4,373	5,944	5,716	5,244	4,770
LIABILITIES					
Payables					
Suppliers	400	500	500	500	500
Other payables	105	117	130	130	130
Total payables	505	617	630	630	630
Interest bearing liabilities					
Leases	341	1,719	1,369	1,014	654
Total interest bearing liabilities	341	1,719	1,369	1,014	654
Provisions					
Employees	1,014	1,213	1,213	1,213	1,213
Other provisions	100	102	104	106	108
Total provisions	1,114	1,315	1,317	1,319	1,321
Total liabilities	1,960	3,651	3,316	2,963	2,605
Net assets	2,413	2,293	2,400	2,281	2,165
EQUITY					•
Contributed equity	2,011	2,236	2,690	2,918	3,147
Reserves	787	787	787	787	787
Retained surpluses or (accumulated deficits)	(385)	(730)	(1,077)	(1,424)	(1,769)
•		` '	, ,	, , ,	2,165
Total equity	2,413	2,293	2,400	2,281	2,1

Table 3.3: Departmental Statement of Changes in Equity – Summary of Movement (Budget year 2021-22)

	Retained earnings	Asset revaluation reserve	Contributed equity/ capital	Total equity
_	\$'000	\$'000	\$'000	\$'000
Opening balance as at 1 July 2021				
Balance carried forward from previous period	(385)	787	2,011	2,413
Surplus (deficit) for the period	(345)	-	-	(345)
Capital budget - Bill 1 (DCB)	-	_	225	225
Estimated closing balance as at 30 June 2022	(730)	787	2,236	2,293

DCB = Departmental Capital Budget

Table 3.4: Budgeted Departmental Statement of Cash Flows (for the period ended 30 June)

	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	<b>actual</b> \$'000	\$'000	estimate \$'000	estimate \$'000	estimate \$'000
	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000
OPERATING ACTIVITIES					
Cash received	0.540	44.004	44.555	45.040	45.000
Appropriations  Net GST received	9,548	11,681	14,555 426	15,843 469	15,933
Total cash received	352 <b>9.900</b>	387 <b>12,068</b>	14.981	469 <b>16.312</b>	470 <b>16,403</b>
		12,000	14,501	10,012	10,400
Cash used Employees	4,034	3,948	5,327	5,602	5,645
Interest payments on lease liability	4,034 5	3,940	12	9	5,045
Cash to the OPA	-	_	-	-	-
Suppliers	5,523	7,767	9,292	10,346	10,393
Total cash used	9,562	11,717	14,631	15,957	16,043
Net cash from (or used by)					
operating activities	338	351	350	355	360
INVESTING ACTIVITIES					
Cash used					
Purchase of property, plant and					
equipment	279	225	454	228	229
Total cash used	279	225	454	228	229
Net cash from (or used by) investing activities	(279)	(225)	(454)	(228)	(229)
FINANCING ACTIVITIES					
Cash received					
Capital budget - Bill 1 (DCB)	274	225	454	228	229
Total cash received	274	225	454	228	229
Cash used					
Lease principal repayments	333	345	350	355	360
Total cash used	333	345	350	355	360
Net cash from (or used by)					
financing activities	(59)	(120)	104	(127)	(131)
Net increase (or decrease) in cash held		6	-	-	-
Cash and cash equivalents at the beginning of the reporting period	73	73	79	79	79
Cash and cash equivalents at the end of the reporting period	73	79	79	79	79

DCB = Departmental Capital Budget OPA = Official Public Account

Table 3.5: Departmental Capital Budget Statement (for the period ended 30 June)

	2020-21 Estimated actual \$'000	2021-22 Budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
CAPITAL APPROPRIATIONS					
Capital budget - Bill 1 (DCB)	274	225	454	228	229
Total capital appropriations	274	225	454	228	229
Total new capital appropriations represented by:					
Purchase of non-financial assets	274	225	454	228	229
Total items	274	225	454	228	229
PURCHASE OF NON-FINANCIAL ASSETS					
Funded by capital appropriation - DCB <sup>(a)</sup>	274	225	454	228	229
Funded internally from departmental resources	5	-	-	_	_
Total acquisitions of non-financial assets	279	225	454	228	229
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	279	225	454	228	229
Total cash used to acquire assets	279	225	454	228	229

DCB = Departmental Capital Budget

<sup>(</sup>a) Does not include annual finance lease costs. Includes purchases from current and previous years' DCB.

Table 3.6: Statement of Departmental Asset Movements (Budget year 2021-22)

	Buildings	Property, plant and equipment	Intangibles	Tota
	\$'000	\$'000	\$'000	\$'000
As at 1 July 2021				
Gross book value	251	473	644	1,368
Gross book value - RoU	1,023	-	-	1,023
Accumulated depreciation/amortisation and impairment	(107)	(86)	(328)	(521
Accumulated depreciation/ amortisation and impairment - RoU	(664)	-	-	(664
Opening net book balance	503	387	316	1,206
CAPITAL ASSET ADDITIONS				
Estimated expenditure on new or replacement assets				
By purchase - appropriation ordinary annual services	25	50	150	22
By purchase - internal resources	-	-	-	
By purchase - RoU	1,723	-	-	1,723
Total additions	1,748	50	150	1,948
Other movements				
Depreciation/amortisation expense Depreciation/amortisation expense	(107)	(136)	(108)	(351
- RoU	(339)	-	-	(339
Total other movements	(446)	(136)	(108)	(690)
As at 30 June 2022				
Gross book value	276	523	794	1,593
Gross book value - RoU	2,746	-	-	2,740
Accumulated depreciation/amortisation and impairment	(214)	(222)	(436)	(872
Accumulated depreciation/ amortisation and impairment - RoU	(1,003)	-	-	(1,003
Closing net book balance	1,805	301	358	2,464

RoU = Right-of-Use asset

